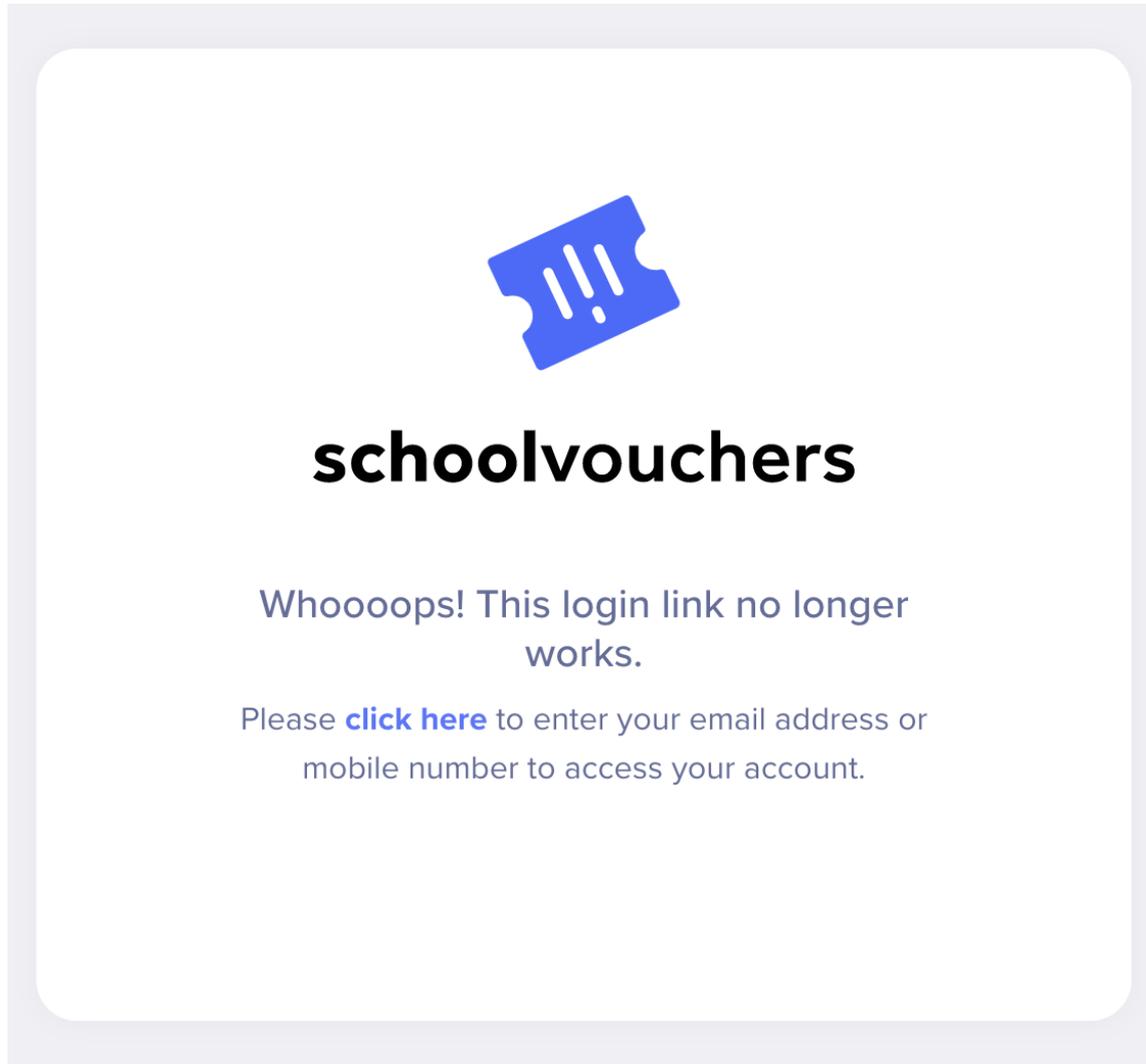


PARENTS GUIDE FOR REDEEMING SCHOOL VOUCHERS

Login link no longer works

If you are seeing the screen below, the link you are accessing has now expired.

Please log in again by pressing 'click here' or going to schoolvouchers.com/login to access your account.



If I don't spend the whole voucher in one visit, can I keep it to use on my next shop?

Yes, you can. If your shopping comes to more than the voucher total, you will need to pay the remaining balance using another method (e.g. debit card).

Can I change my choice of retailer?

Once you have selected the retailer you will be unable to change this. For all future vouchers you receive, you will be able to select a different retailer.

Can I use the voucher on my mobile phone?

Yes, you can.

I'm having trouble using my voucher in-store, what should I do?

Please contact the supermarket directly, they will be able to help you.

Can I change the supermarket preference?

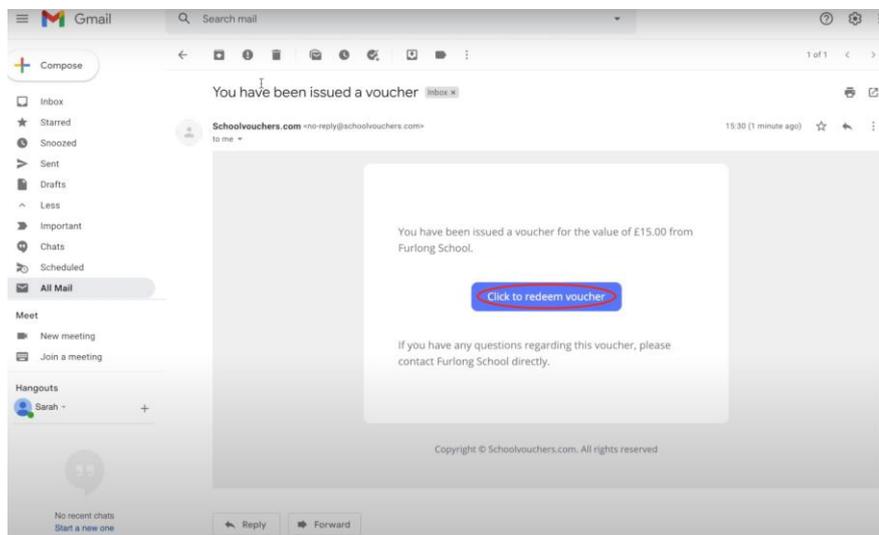
Unfortunately, you are unable to change the supermarket preference once it has been selected. However, you are now able to select a different supermarket preference for each voucher assigned to you by the school.

How to access your voucher (step-by-step instructions)

Step 1

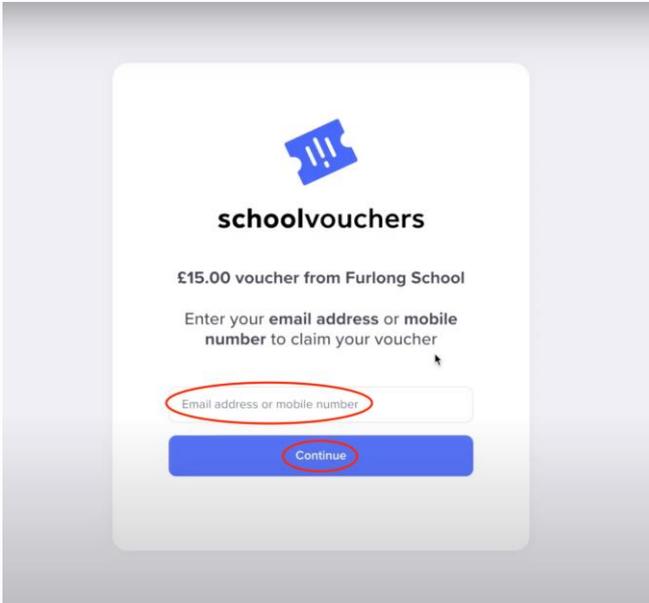
You will receive a text/email (or both) to say that you have been issued a voucher, please

'Click to redeem voucher'.



Step 2

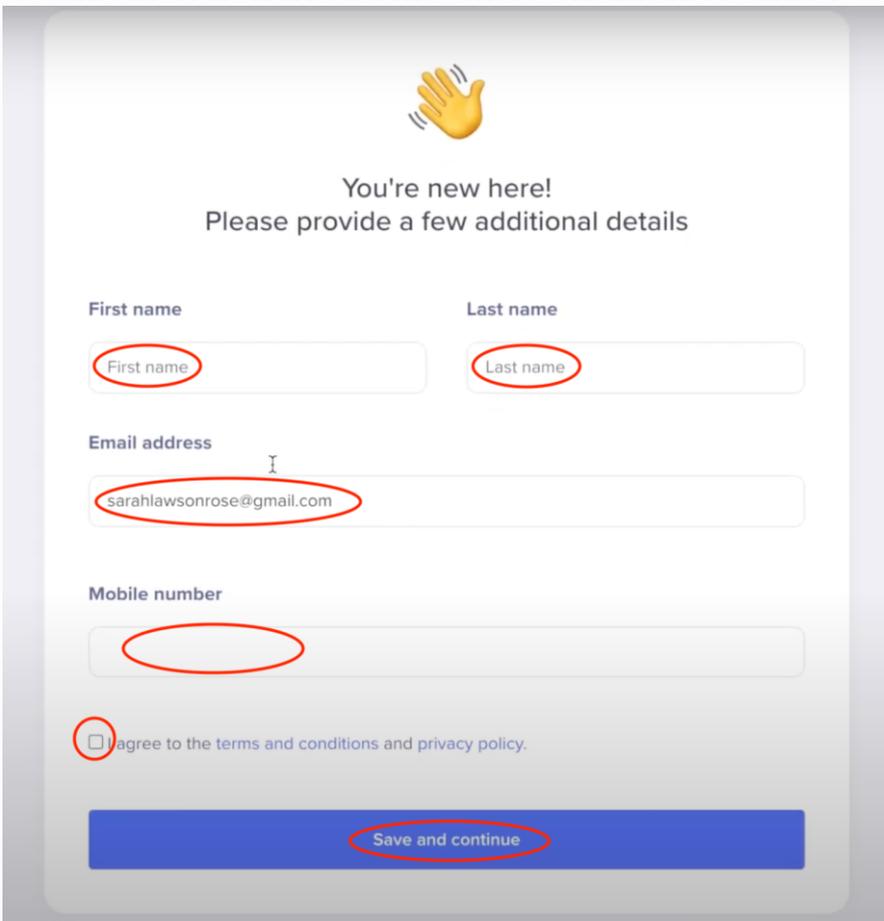
When you click on the link, you will be taken to the following page, please **enter either your email address or phone number** then press **'continue'**.



The screenshot shows a white card with a blue voucher icon at the top. Below the icon, the text reads "schoolvouchers" and "£15.00 voucher from Furlong School". The instruction "Enter your email address or mobile number to claim your voucher" is followed by a text input field containing "Email address or mobile number" and a blue "Continue" button. Red circles highlight the input field and the "Continue" button.

Step 3

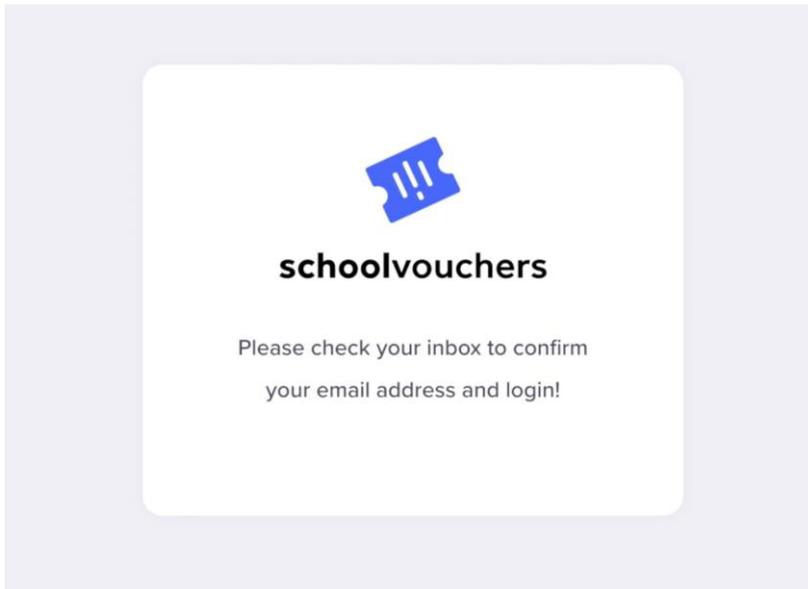
You will then be taken to the following page to create your account. Please **enter your details** then **tick the terms and conditions** box before pressing **'continue'**.



The screenshot shows a registration form with a yellow hand icon at the top. The text "You're new here! Please provide a few additional details" is centered. The form includes fields for "First name" (containing "First name"), "Last name" (containing "Last name"), "Email address" (containing "sarahlawsonrose@gmail.com"), and "Mobile number" (empty). A checkbox for "I agree to the terms and conditions and privacy policy." is present. A blue "Save and continue" button is at the bottom. Red circles highlight the "First name" and "Last name" fields, the "Email address" field, the "Mobile number" field, the checkbox, and the "Save and continue" button.

Step 4

You will then be asked to check your inbox to **confirm your email address**.

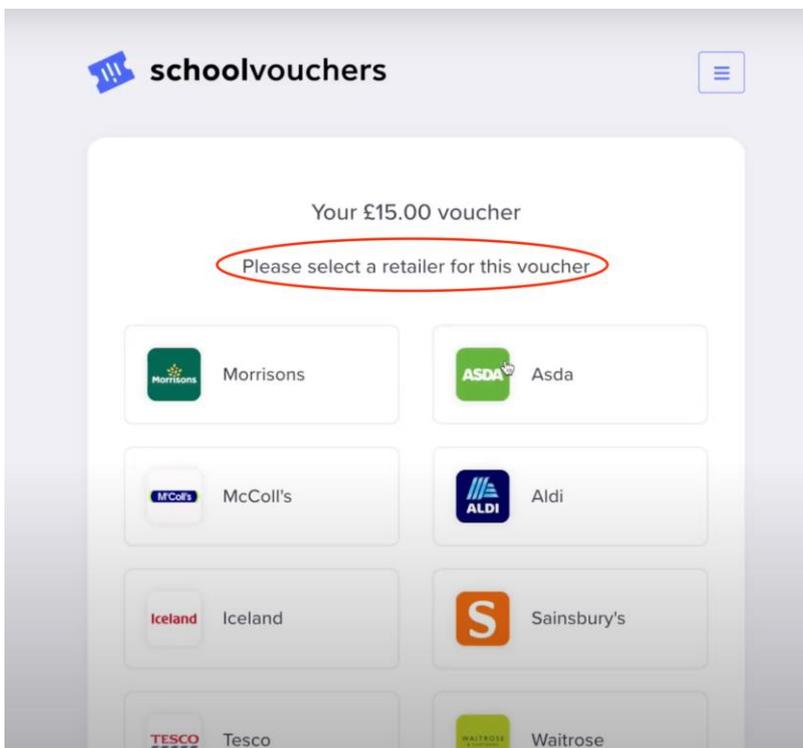


Step 5

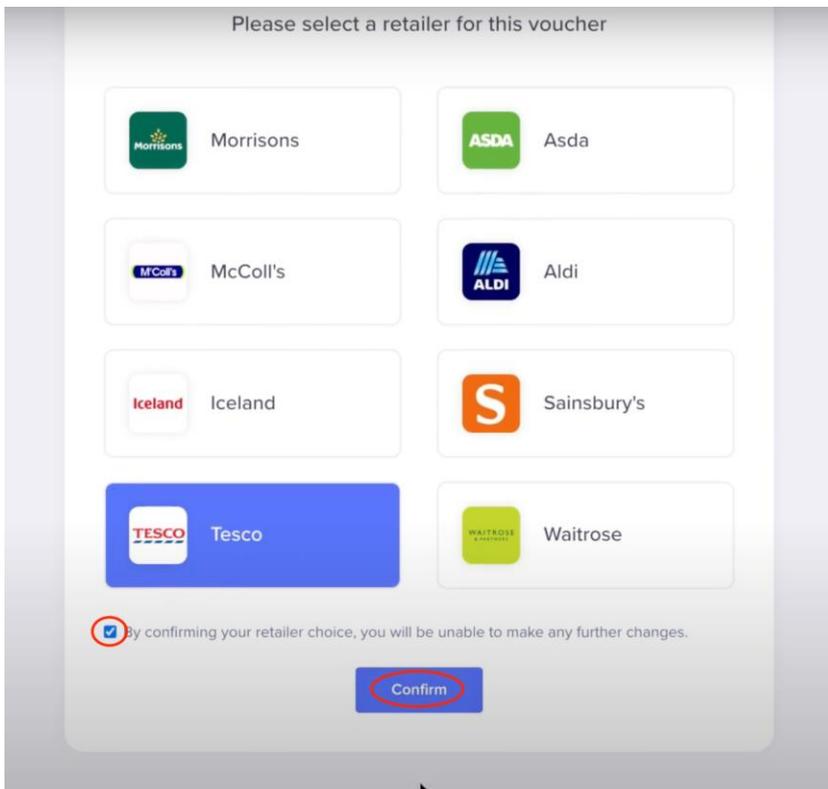
Once you have received the email, please press '**confirm email address**'.

Step 6

You can now **select the retailer** you wish to receive a voucher for.



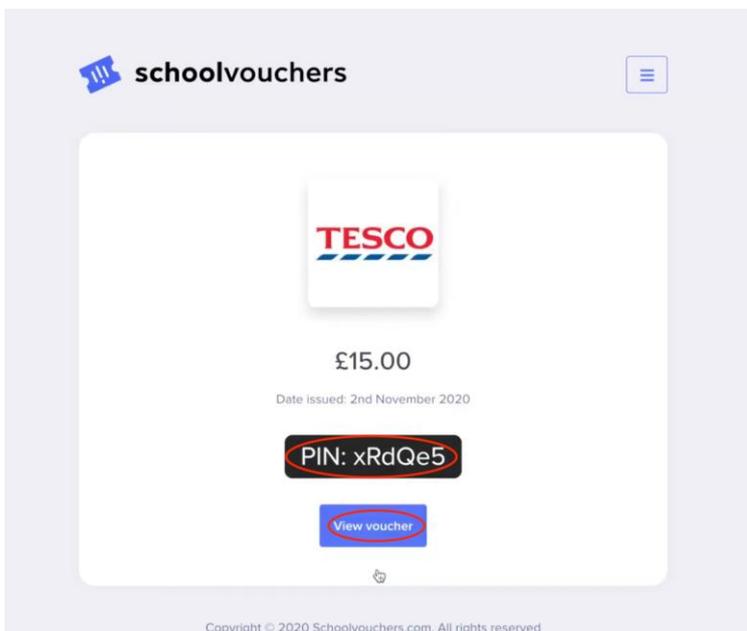
Once selected, scroll down and tick the box to confirm the choice, then press '**confirm**'.



Step 7

Once confirmed, please **copy the pin** and press **'view voucher'**.

Please note: If you selected Asda or Morrisons as your retailer, you will need to wait until we email you when the voucher is ready. All other retailers give you instant access to your voucher.



Step 8

If the voucher requires a 'pin' or 'challenge key' you will need to paste this from the previous page then press 'Go to Digital Gift Card'.

SECURE SIGN IN 

TESCO Corporate
Gift Cards

Digital Gift Card Security

Please enter Challenge Key to retrieve your Digital Gift Card.

Challenge Key

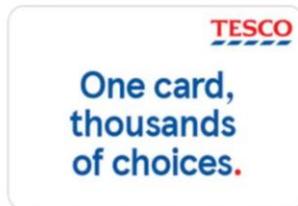
[Go to Digital Gift Card](#)



You can now access your voucher and can spend it.



Your Tesco digital gift card.



Gift card value: **£15.00 GBP**

Please keep your Digital Gift Card number secure. Your card number is unique and the total value can only be redeemed once.

Spending in store

- You can spend your Tesco Digital Gift Card at any UK Tesco Store
- You cannot redeem your Digital Gift Card in Tesco petrol stations
- To spend in store, simply print it out and present at the till with the barcode clearly visible

Redemption info

- Please present your printed Tesco Digital Gift Card at the till. The barcode should be clearly printed and visible to the Tesco colleague. If using your mobile device, you will be asked to present the barcode to the scanner by the Tesco colleague.
- If the barcode does not scan then a Tesco colleague can manually input the Digital Gift Card number (19 digits) and pin (4 digits) which will be located above the barcode.
- If this does not work then the Tesco Digital Gift Card will require manual authorisation. Please go to the customer service desk for further help and information.